

DOA Request Form - SiS International Limited

3/F, Eastern Harbour Centre, 28 Hoi Chak Street, Quarry Bay, Hong Kong.

Tel: (852)25651682



To : Technical Department/ SiS International Limited

Fax : 25635197 or 25627428

Date:
Company Name:
Contact Person:
Address:
Tel No.:
Fax No.:
SiS Invoice No.:
Hardware / Software Description:
Hardware / Software Part No.:
Serial No.:
Error Symptoms:

For SiS Internal use:	
Accepted: Y / N	Replacement Date:
Rejected (Reason):	
Remarks:	

Remarks:

1. DOA Claim is only available within 7 working days starting from SiS delivery note date. After 7 working days, the defective unit will refer to normal RMA repair procedure.
2. Please fax the DOA Request Form together with SiS invoice or delivery note to SiS.
3. For DOA claim, any defective unit(s) must return with complete, original box and packages; if unreasonable short shipment of parts, DOA claim will not be accepted.
 - If the defective unit is due to unusual physical damage, DOA claim will be rejected.
 - SiS's decision is final for any dispute over the DOA claim.